



BenchmarQ®

Customer Satisfaction Certificate

This document certifies that the following organisation participated in a
Customer Satisfaction Survey

Fresh Start Waste Services Limited

The level of Customer Satisfaction achieved was 89%



Certificate Number : GB 14142BQ

Certificate Awarded : 12th March 2008

On behalf of BenchmarQ
(A division of QMS International plc)

This certificate remains the property of QMS International plc and must be returned in the event of cancellation.
Valid for 12 months from date of issue.
BenchmarQ® is a Registered Trade Mark of QMS International plc